

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2014 TOTAL	APR 2013	2013 TOTAL
JIFs RECEIVED	56	53	77	66									252	72	789
JIFs RESPONDED TO	66	37	72	61									236	71	785
Non-Jurisdictional	45	29	44	39									157	51	550
Jurisdictional	12	5	16	15									48	10	151
Variance	1	1	6	4									12	1	24
General Information	6	1	2	2									11	9	45
Potential Violation	2	1	4	1									8	0	15
AVERAGE RESPONSE TIME (in days)	16	11	16	21									16	17	18

TELEPHONE CALLS	223	210	294	327									1054	339	3927
WALK-INS	6	8	19	12									45	17	157
WRITE INS/SITE VISITS	3	3	1	4									11	5	41
OTHER AGENCIES	14	16	24	25									79	29	322
FOIL REQUESTS RECEIVED	17	19	26	23									85	13	178